



Courage • Compassion • Connection • Commitment

E4C, one of Edmonton's oldest and most respected social service agencies, is seeking a dedicated professional eager to join our team. This is an excellent opportunity for a gifted professional to make a significant difference to people, helping and supporting individuals and the community in undergoing positive change and increasing capacity.

Outreach Worker – Crossroads Outreach

Transitional Services Division

Job Purpose

Crossroads offers support, alternatives and hope to children and adults involved in prostitution and at risk of sexual exploitation. As a member of the Crossroads Outreach team, your primary responsibility will be to reach and serve individuals involved in prostitution and experiencing sexual exploitation.

Duties and Responsibilities

Case Management / Outreach

- Respond immediately to requests for service from clients through outreach contacts on the streets and in other settings (e.g., court, hospitals, home, etc.).
- Utilize a harm reduction approach in engaging clients.
- Provide assessment, support, crisis intervention, and advocacy and referral services to clients.
- Offer long-term support to clients by fostering and building positive relationships, and empowering and encouraging healthy lifestyle choices.
- Ensure regular and comprehensive communication and consultation with program staff and relevant parties, regarding clients.
- Other duties may be assigned as needed.

Public Education

- Identify and address gaps in services and resources to the clientele.
- Public consultations and education in the area of sexual exploitation and prostitution.
- Other duties may be assigned as needed.

Administration

- Maintain and review case documentation.
- Maintain an ongoing inventory of outreach supplies and resources.
- Other duties, as requested by the Program Coordinator.

Qualifications

Preferred

- Post secondary education in human services and / or at least 1 year related experience.
- Strong interpersonal, communication, and teamwork skills; non-judgmental, empathetic, flexible and the ability to work with initiative and independence.
- Class 5 Driver's License with a good driving record, use of personal vehicle and the operation of a company vehicle is required.
- Security Clearance and Intervention Record Check required.
- Standard First Aid and CPR and Suicide Intervention certifications required.
- Knowledge of abuse, addictions, mental health, homelessness, inner city, and aboriginal issues.
- Aptitude and skill in computer use and database entry.

Working Conditions

This position requires the ability to work evenings, weekends and be on an on-call rotation.

Salary Scale

Starting at \$16.09/hr

Please submit your résumé to:

E-mail: hr@e4calberta.org

Fax: 780.425.5911

We thank all applicants for their interest, however, only those selected for an interview will be contacted.